

How We Can Help Each Other

■ We have Electronic Payment available. You can visit the District Office and complete the form and provide a voided check. Payment for your water bill will be taken from your specified bank account near the 10th of the month. You will continue to receive a payment coupon showing the amount of water charged.

■ The District Office needs your current phone and contact information in case of an emergency related to your water service.

■ If your bill shows a Past Due amount, your account is considered delinquent and will appear as a disconnect for non-payment status. The Past Due amount should be paid by the first day of each month. If water service is disconnected because of non-payment, the bill must be paid completely including all related charges. That payment must be paid at the District Office once the disconnect has taken place.

■ Please keep the area around your meter free of weeds, brush and debris. Mark it with a post or flag.

■ Keeping the lid secure on the meter pit is important. Rodents can enter the pit and cause damage. Mowing over the lid can cause the lid and transmitter under the lid to be damaged by the mower blades.

■ Please call Missouri One Call, Inc. before you dig. 1-800-344-7483 (1-800-DIG-RITE) Missouri Law requires at least two full working days and not more than 10 days advance notice of excavation activities except for emergencies.

■ The Consumer Confidence Report is on our website with a link, [Water Quality](#). A copy is available from the District Office upon request.

Our meter reading system can detect any meter not having a zero-consumption hour during the 24 hour period prior to reading. If you think your usage is higher than normal, we will look to see if your meter is one which has been identified as not having had a zero-consumption hour. Should you have a potential leak, the investigation and repair, if any is needed, is your responsibility.

Our Continued Commitment

Our yearly inspection and cleaning of each storage facility is complete and an annual flushing of lines has started and continues. Our staff continues updating line locations and mapping using GPS equipment. This ongoing project makes future line work more efficient while providing easier response. New lines utilize tracer wires for future location while earlier line installation did not have this technology available.

ACPWD#1 continually strives to provide quality water 24 hours a day every day during the year. Satisfied customers are important to us. Take a trip and visit our website at <http://adaircountypwsd1.com/> for more information.



ACPWD #1
Staff

Paul Hazen—District Manager and Board Treasurer
Todd Hill—Assistant District Manager
Gina Moran—District Clerk and Board Secretary
Pam Lutz—Posting Clerk
Cathy Gregory—Cashier Clerk
Ryan Elsea—District Serviceman
Tim Cuculich—District Serviceman

Board Members
Brent Motter—President
Dwight Hart—Vice President
Gregg Fast—Member
Tom Primmer—Member
Bill Sanders—Member



Adair County Public Water Supply District #1



Rural Water Users' Guide & Report

2017

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It Is Always Going On

As you turn the tap in your home for fresh, clean and clear water or open the hydrant to water livestock or fill the pool, you have a connection in Adair County to that valuable natural resource coming from either the Water Plant in Kirksville or from the Rathbun Regional Water Association. Water is vitally important to each of us.

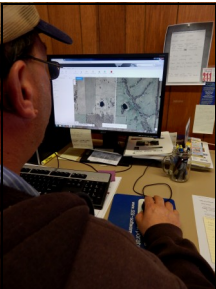


Behind that source of dependably delivered water are actions going on daily. We want to show you some pictures of those daily actions that protect your water and continue to bring to you that fresh, clean and clear water.

Installation of new lines and repair of lines already installed can be a frequent job. Our district has trained servicemen who work to quickly repair leaks should they happen. Maybe it is

Trenching, digging or boring are line making techniques.

a bore underground to span a small creek or river. Specialized equipment is brought in to make short work of the job. Testing of the installation is performed before the job is closed up. New lines and repairs are located by GPS for future reference.



Every water storage tank is periodically cleaned, flushed, repaired and painted both inside and out to provide always fresh, clean and clear water. Again, specialized equipment and skilled workers are re-

GPS helps find the lines.

“Going On” Continued



Yes, that is a painter on rigging washing our elevated tower above. Below is a track hoe and hydraulic hammer demolishing the base for a removed standpipe.

proved to be unreliable and often promoted “off tasting” water. In our district those devices have been discontinued. This tower was taken down and the concrete base was removed by a contractor using a track hoe with an installed hydraulic demolition hammer.

We have focused on outside work performed by our servicemen and some special projects completed in 2016. Every employee of the ADPWSD#1 has a daily routine they follow to make the district function smoothly and efficiently.

The dream of quality, fresh, clean and clear water for Adair County residents still is **alive and well!**

Water Facts

Did you know that:

■ADCPWSD#1 bought 217,914,469 gallons of water from the City of Kirksville in 2016.

quired for this type of work. Contractors with special equipment and trained workers who routinely perform such specialized tasks are employed to complete this work.

At one time, our district utilized vertical “standpipes” to both store water and to provide constant area water pressure. Those “standpipes”



Water Facts Continued

■ADCPWSD#1 bought 705,900 gallons of water from Consolidated PWSD#1 of Schuyler County in 2016.

■ACPWSD#1 sold 197,080,610 gallons of water in 2016.

■ACPWSD#1 had a total water loss of 9% in 2016.

■Your water supply is monitored for quality monthly by sampling at specific locations within the system to examine specific components like disinfection, residuals, and by-products from disinfection.

■Your water district has 9 master meters located across the county to measure water purchase. Note the 2016 water purchased last year. By comparison, 40 years ago your water district purchased 65,295,950 gallons of water.

When You Need Service

Customers are required to place a deposit with the District in order to begin service. Our current deposit charges are:

► Landowner Meter Deposit	\$ 50.00
► Renter Meter Deposit	\$ 125.00
► Short Side Meter Set	\$ 900.00
► Long Side Meter Set/Gravel	\$1,350.00
► Long Side Meter Set/Blacktop	\$1,450.00
► <u>After Hours Service Call On</u>	
<u>Customers’ Side</u>	\$ 75.00

When You Need More Information

Our web site is www.adaircountypwsd1.com and we invite you to visit to learn more about your water district. Visit www.moruralwater.org to learn about Missouri rural water information. Searching there will provide you information about training and conferences for rural water district employees, what other districts are doing and guidelines and regulations from the Department of Natural Resources and the Environmental Protection Agency among others.