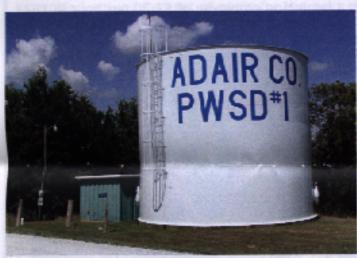


Adair County Public Water Supply District #1

2007

Newsletter



Clay Tank

Located North of Highway 11 on Clay Way, 100,000 gailon ground storage tank with booster pump station. Recently cleaned and painted per annual tank inspection program.

Construction Update

During the Summer of 2005 the Missouri Department of Transportation contacted the Adair County PWSD #1 about relocating any existing water lines along Highway 63 from Kirksville south to Millard. MODOT was planning to improve this section of road to a divided four lane highway. The District does not have any water mains that parallel the highway on the west side but there are several mains, and services that cross Highway 63. These mains had to be lowered and placed in a steel casing so that they would be protected during road construction and not interfere with the new roadway. The District decided to combine this project with another project that would finish up the relocations that were needed for the proposed bypass around Kirksville, Benton & Associates, Inc. prepared the plans and specifications and the project was bid on January 3, 2007, C&S Companies was the low bidder and was awarded the contract. Construction began on January 9, 2007. Despite some fierce winter weather the contractor was able to finish the project by the April 1st deadline, which allowed the road construction to begin as scheduled. These projects wrapped up our relocations for all MODOT projects currently scheduled.

Looking toward the future, the District is currently moving forward on plans to replace the master meter connection with the City of Kirksville located on Missouri Street. The existing 2" meter will be replaced with a 4" meter.

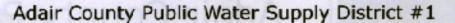
A Note From Your Adair County PWSD #1 Board Vice-President

Service just doesn't happen. It is the result of a sound plan that involves a great product, thought out and consistent policies that are fair and delivered, continued updating of both the delivery system and the equipment needed to service and check the delivery of the product, a fair system of charging the great customers, a plan to continually improve the system, and perhaps most importantly, employees that care, employees that are thoroughly trained, and employees that have longevity with the system.

Your rural water district employees provide each customer with consistently good service and they take pride in their work. Take a moment to meet each of our people, their years of service and their responsibilities. Dennis Brawner, 13 years, is our District Manager and Board Treasurer, Gina Moran, 23 years, is the District Clerk and Board Secretary, Todd Hill, 11 years, is Assistant District Manager, Cathy Gregory, 13 years, is our Cashier Clerk, Gerald Snelling, 2 years, is the District Serviceman, and Pam Lutz, 30 years, is the District Posting Clerk.

And a special tribute for 30 years of service to the customers of Adair County PWSD #1 is given to Pam Lutz who began her job in August of 1977 while the office was located in the Adair County Courthouse. At that time the District served about 1000 customers, bookkeeping was done with a pencil and paper and the minimum charge for 0 - 1000 gallons of water was \$5.68. Computers were first purchased in 1981. Pam's co-workers were Ann Truitt, Lona Matheny, Roger Selby and Dale Vansickel. Those serving on the Board of Directors in 1977 were Sam Motter, President, F. B. Heiliger, Vice-President, Ann Truitt, Clerk, and Ella Mae Lewis, Clyde Cody and Dennis Fleshman, Members.

Pam is married to John Lutz and their children are Kayla, age 20, Travis, age 16, Eric, age 15 and Brooke, age 13. In her spare time Pam enjoys golfing and playing pool. Congratulations on 30 wonderful years of service!





Customers Are Important To Us In Numerous Ways

In the thirty years that Pam has served Adair County PWSD#1 customers, times have changed. We now serve nearly 3000 customers, the staff now has six employees, the minimum charge for 0 - 1000 gallons of water is \$14.47, and the minimum wage as a beginning employee of \$2.30 per hour in 1977 has been increased to \$6.50.

Any organization depends upon its customers as well as its dedicated employees. You can help greatly in two worthwhile and potentially money saving ways for your water district. Please always be on the lookout for water leaks. Our servicemen search continually for water leaks. Call the office when you think you may have discovered a leak. It saves the district funds for correcting each water loss. Also please call the office if you know of a valve or meter that is not being used. In the nearly 40 years of the water district's existence, lines have been extended, changed or repaired and in some instances, even parts have been abandoned. Sometimes those changes may not have been recorded. Your help can be a big difference maker. The District currently has 633 abandoned meters. If you see a meter that is partially covered up or suspect it to be abandoned, please report it to the office. Thanks for your part in keeping your water district strong and maintained as a good business.



Adair Co. PWSD #1 Employees

Seated: Pam Lutz

Left to Right: Dennis Brawner, Gina Moran, Gerald Snelling, Cathy Gregory and Todd Hill.

Dwight Hart, PWSD #1 Board Vice-President

Water Line Locates

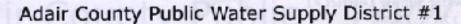
Please remember to call 1-800-DIGRIGHT (1-800-344-7483) for all water line locates. If you do not call DIGRIGHT and hit a PWSD water main, you will be charged the contractor fee for repair and District personnel fees. Minimum charge \$150.00.

North Central Missouri Regional Water Commission

The Adair County PWSD #1 recently joined the North Central Missouri Regional Water Commission (NCMRWC) as an associate member. This is at no cost to the District. As a member, the District can keep informed on happenings with the Commission and if needed, purchase water in the future.

Water Easements

Missouri's new Eminent Domain Law has a major impact on how Water Systems handle easements. A new Easement form has been created to comply with new regulations.



GIS Consortium Update

As 2006 came to a close the Geographic Information System Consortium (the Interagency consortium which includes the Adair County Public Water Supply District, County of Adair and City of Kirksville) assembled an updated set of goals for the next three years. As you will recall geographic information systems (GIS) are the modern way to store and maintain information about the precise location and conditions of public utility infrastructure using air photo imagery and GPS (global positioning systems). The information which has already been assembled will be consistently updated and maintained as the water district's infrastructure (e.g. meters, valves, and waterlines) is installed, removed or changed. New information will be seasonally collected to improve some of our current databases, including inactive infrastructure.

In addition, we will work to improve the use and sharing of information with our GISC member agency partners, Missouri One Call, state and federal agencies. Responsibly sharing the information with other agencies helps the PWSD secome more efficient internally and helps prepare for hazardous events which require immediate response and coordination.

Pam Kelrick GIS Coordinator/Planner GIS Consortium 300 N Franklin Suite A Kirksville, Missouri 63501 660.665.0408 Phone 660.665.0399 Fax

Consumer Confidence Report

The 2006 Consumer Confidence Report (CCR) was published in the Kirksville Daily Express & News on Sunday, June 24, 2007. It will not be mailed to every residence, but is available upon request at the office at 1120 N. Green St., Kirksville, MO.

Customer Information Updates Needed



If you have disconnected your landline telephone service and are only using a cell phone, please inform us of that new number or any other number you want us to have on file to reach you in case of an emergency or questions about your bill. Also, we need an E911 (location) address for each water service even if you don't use it as your billing address. Especially for those customers who have multiple services with only one billing address.

The PWSD has an electronic mail opener. When mailing your water bill, please do not fold your check & payment slip nor use staples or paper clips as they cause the opener to malfunction.

Thank you!

