Adair County Public Water Supply District #1

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Consumer Confidence Report

The 2007 Consumer Confidence Report (CCR) will be published in the Kirksville Daily Express & News by July 1, 2008. It will not be mailed to every residence, but is available upon request at the office at 1120 N. Green St, Kirksville, MO or on our website.

It is imperative we have a current and accurate reading on each meter from you, our customer, by August 1, 2008.



This is a pit with a remote-read device in the lid which is wired to the meter.

The District is now accepting debit and credit cards.

New Radio Read Water Meter System

Dear Adair County PWSD#1 Customer,

Soon your Water District will be starting the change over to a new system for reading meters and keeping records. The new radio-read meter system will require the meter at each location to be replaced or upgraded so that your monthly water usage can be read by district employees. The new meter readings will enable your district to help you make sure your readings are accurate and current. Each month a current bill will be sent to you for payment. You will not be required to read your meter and your monthly bill will include current water usage plus any credits or balances due.

As we begin, continue, and finally complete this process, you will need to be aware of some important points so that the process can be accurate.

- Your meter must be able to be read as the new installation using radio read transmission takes place. The meter pit must not be covered with anything that prevents the meter signal from being transmitted.
- If your present meter or anything inside the meter pit has been altered or has
 had additions placed on it, those alterations or additions will be removed and
 not be replaced. This removal includes any pressure reducing devices.
- Your District will be repairing or replacing damaged pits. In some instances pit repairs or replacements may require the use of a backhoe.
- Once the meter is installed, any damage to the meter, radio transmitter, meter
 pit, ring or lid, will be charged to the customer. It is the customer's responsibility to take proper precautions to prevent damage to the meter due to freezing. If you have questions concerning this, contact the office.
- Please continue to read your meter and submit payment until you receive your first "bill" from us.

As this project moves forward, some customers may be slightly inconvenienced depending upon the work required to properly install the new equipment. However, the many benefits of the newly installed radio-read system will be worth all of the time and effort required.

The final result will be that you will no longer need to read your meter monthly, an accurate bill will be sent to you for payment, any abnormal water usage can be recognized, leaks can be discovered more easily and you can continue to receive affordable quality water at every point of use.

The District is sorry for any inconvenience that the new system may cause, but to keep integrity intact, these steps have to be taken. The District feels the benefits of this new radio-read system will be well worth the effort it takes to make these changes.