

How We Can Help You

- We have Electronic Payment (**Auto pay**) available. You can visit the District Office and complete the form and provide a voided check.
- The District Office needs your current phone and contact information in case of an emergency related to your water service.

How You Can Help

- Large leaks can occur on the customer's side of the meter. To avoid these leaks it is recommended that each customer:
- Turn the water off at the meter if you are gone for extended periods of time.
- Install underground valves and shut off hydrants and cattle watering units when they are not in use.
- Always check for wet or icy spots where water lines are located to identify possible leaks.
- Be aware of even small drops of water pressure and check your meter for water passing through when every water usage device is off.
- Be sure that meter lids are fully closed and secure to protect from freezing.
- Each year customers are responsible for huge bills resulting from leaks
- The future may bring meters that alert customers to leaks through a text message. Currently we can only detect leaks when meters are read monthly.
- Please call Missouri One Call, Inc. before you dig. 1-800-344-7483 (1-800-DIG-RITE)

Our meter reading system can detect any meter not having a zero-consumption hour during the 24 hour period prior to reading. If you think your usage is higher than normal, we will look to see if your meter is one which has been identified as not having had a zero-consumption hour. Should you have a potential leak, the investigation and repair, if any is needed, is your responsibility.

Our Continued Commitment

The yearly inspection and cleaning of each storage facility helps maintain the quality of water for every tap. Our staff continues updating line locations and mapping using GPS equipment. This ongoing project makes future line work more efficient while providing easier response. New installation utilizes tracer wire technology to help locate each line for future reference.

ACPWSD#1 continually strives to provide quality water 24 hours a day every day during the year. Satisfied customers are important to us. Take a trip and visit our web-site at <http://adaircountypwsd1.com/> to learn more and visit us on [facebook.com](https://www.facebook.com/).



Yes, you see a painter inside a tank. He has sandblasted the tank, removed all rust and other foreign materials, and is putting the finishing touches on an epoxy coating to make the water safe and clean for your use when the tank is refilled.

ACPWSD #1 Staff

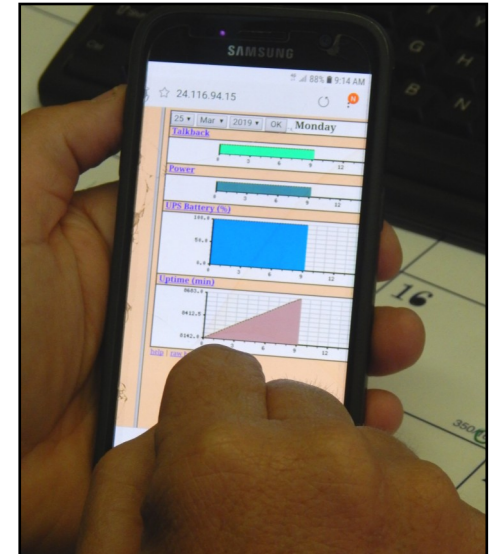
Tim Cuculich—District Manager and Board Treasurer
Todd Hill—Assistant District Manager
Gina Moran—District Clerk and Board Secretary
Pam Lutz—Posting Clerk
Cathy Gregory—Cashier Clerk
Ryan Elsea—District Serviceman
Dustin Roan—District Serviceman

Board Members

Brent Motter-President
Dwight Hart-Vice President
Gregg Fast-Member
Tom Primmer-Member
Bill Sanders-Member



Adair County Public Water Supply District #1



Rural Water Users' Guide & Report

2019

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adair county public water supply district 1

It Is Always Going On

Our water comes from the City of Kirksville and from both the Public Water Supply District 1 of Putnam County and the Consolidated Public Water Supply District 1 of Schuyler County where water is processed at the Rathbun Regional Water Association. We know each customer wants great dependable water at each tap. A Consumer Confidence Report is on our website with a link, [Water Quality](#). A copy is available from the District Office upon request.

New customers expect water and present customers have increasing needs. Our district is constantly seeking ways to make our services efficient and to maintain our system for every customer.

Our district seeks always to maintain the best possible services and product for every customer. If it is a line extension, new service, replacement of a meter or adjoining lines or repairing a leak, every task is for those we serve.

Within the last year and continuing is the process of maintaining right-of-way and easements where brush and larger trees may be present. During 2018 we cleared about 15 miles of easement, and that project will continue in 2019.

The new wind farm project in Adair County will require many locate order responses to identify water lines for each wind generating unit. Mark Twain and Cable One fiber projects will also require many locates where lines are installed in our service area.

The locating is done with a 6 foot long probing steel rod. Each location will be in turn identified for GPS mapping for future reference.

Your water district is set to begin addressing water pressure issues in the western part of Adair County. This project will require planning and will take longer than one year to complete.

Your district is equipped with many state-of-the art electronic devices to aid each day. Many pumps and control valves are able to be controlled by computer or from cell phones so that tank levels, motor speeds or other controllable functions can be set and monitored. The ability to make necessary changes away from the actual site is

"Going On" Continued

important. Much of the electrical and electronic equipment is complex, and our service staff is trained to make changes when the need arises. Motors today are more than just "on and off". Many have complex speed varying controls and drives.

The Adair County Public Water Supply District #1 continues to move forward in commitment to our more than 3,000 connections.



Clearing of brush and small trees makes a huge difference in locating lines in a variety of terrains. Work will continue.

Water Facts

Did you know that:

- ACPWSD#1 purchased 232,441,439 gallons of water from the City of Kirksville in 2018.
- ACPWSD#1 purchased 669,300 gallons of water from Consolidated PWSD#1 of Schuyler County in 2018.
- ACPWSD#1 purchased 3,578,500 gallons of water from Putnam County Water Supply#1 in 2018.

Water Facts Continued

■ ACPWSD#1 sold 213,502,858 gallons of water in 2018.

■ ACPWSD#1 had a total water loss of 10% in 2018.

■ Your water supply is monitored for quality monthly by sampling at specific locations within the system to examine components like disinfection, residuals, and by-products from disinfection.

■ Your water district has 9 master meters located across the county to measure water purchase. Note the 2018 water purchased last year. By comparison, 40 years ago your water district purchased 65,295,950 gallons of water.

When You Need Service

Customers are required to place a deposit with the District in order to begin service. Our current deposit charges are:

► Landowner Meter Deposit	\$ 50.00
► Renter Meter Deposit	\$ 125.00
► Short Side Meter Set	\$ 900.00
► Long Side Meter Set/Gravel	\$1,850.00
► Long Side Meter Set/Blacktop	\$1,950.00
► <u>After Hours Service Call On</u>	
<u>Customers' Side</u>	\$ 75.00

Our web site is www.adaircountypwsd1.com, and we invite you to visit to learn more about your water district. We are also on [facebook.com](https://www.facebook.com).

When You Need More Information

Visit www.moruralwater.org to learn about Missouri rural water information. Searching there will provide you information about training and conferences for rural water district employees, what other districts are doing and guidelines and regulations from the Department of Natural Resources and the Environmental Protection Agency among others.