

## How We Can Help You

■ We have Electronic Payment (**Auto pay**) available. You can visit the District Office and complete the form and provide a voided check. This service is free.

■ We have the convenience in which you receive your bill at your email address. This is also free. Contact the District Office for details.

■ We also have Debit/Credit Card Pay. \$1.30 fee up to \$50 and 2.6% over \$50. Again, contact the District Office for details.

■ The District Office needs your current phone and contact information in case of an emergency related to your water service.

## How You Can Help

Large leaks can occur on the customer's side of the meter. To avoid these leaks it is recommended that each customer:

→ Turn the water off at the meter if you are gone for extended periods of time.

→ Install underground valves and shut off hydrants and cattle watering units when they are not in use.

→ Always check for wet or icy spots where water lines are located to identify possible leaks.

→ Be aware of even small drops of water pressure and check your meter for water passing through when every water usage device is off.

→ Be sure that meter lids are fully closed and secure to protect from freezing.

***Our present meter reading system can detect any meter not having a zero-consumption hour during the 24 hour period prior to reading. If you think your usage is higher than normal, we will look to see if your meter is one which has been identified as not having had a zero-consumption hour. Should you have a potential leak, the investigation and repair, if any is needed, is your responsibility.***

## Looking Ahead At Lead & Copper Rule

*The EPA (Environmental Protection Agency) recently published a rule explaining the changes required to meet the details that must be met to reduce the impact of lead in drinking water. The directions to water districts such as ours are not yet clear, but lead has not been used in Missouri since 1989 and your district has no lead pipe in its system. Details as we move forward should become more clear. We test routinely for lead in our system. You may be asked to complete surveys to collect information. Thanks ahead of time for your cooperation!*

*On a separate, yet similar point, your district is preparing to apply for an ARPA (American Rescue Plan) grant through Missouri DNR to assist with tower and tank upgrades, line looping, line extension cost share, and lead line inventories associated with the new lead and copper rule. If available, completion will be great, but costs will likely be great for our needs.*

*According to the directive, water districts in Missouri will be expected to be in compliance with the Lead & Copper Rule by October 16, 2024. Preliminary estimates to examine lines between our meters and 50% of our customers' homes is \$400,000 while Missouri DNR has \$10,000,000 available to assist all water districts statewide.*

**On the cover:** Periodic tower maintenance requires cleaning and painting inside and outside. That picture shows 2 employees from Ozark Applicators. One near the top is working the lines supporting the other painter in a basket supported by the line resting on a moveable device allowing side movement without damage to fresh paint.

### ACPWSD #1 Staff

Tim Cuculich—District Manager and Board Treasurer

Todd Hill—Assistant District Manager

Gina Moran—District Clerk and Board Secretary

Pam Lutz—Posting Clerk

Gayla Sandstrom—Cashier Clerk

Ryan Elsea—District Serviceman

Dustin Roan—District Serviceman

### Board Members

Brent Motter-President

Dwight Hart-Vice President

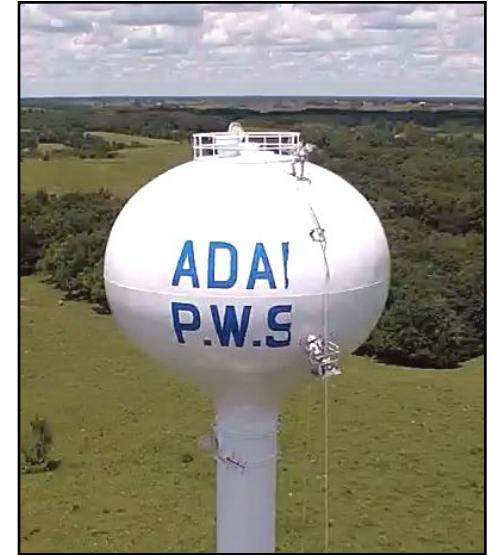
Gregg Fast-Member

Tom Primmer-Member

Bill Sanders-Member



## Adair County Public Water Supply District #1



## Rural Water Users' Guide & Report

2022

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adair county public water supply district 1

## It Is Always Going On

Our water comes from the City of Kirksville and from Consolidated Public Water Supply District 1 of Schuyler County where water is processed at the Rathbun Regional Water Association. We maintain a connection with the Public Water Supply District 1 of Putnam County although we do not purchase water from them at this time. A Consumer Confidence Report is on our website with a link, [Water Quality](#). A copy is available from the District Office upon request.

Our district is constantly seeking ways to make our services efficient and to maintain our system for every customer. We seek always to maintain the best possible services and product for every customer. If it is a line extension, new service, replacement of a meter or adjoining lines or repairing a leak, every task is for those we serve.

We continue the process of maintaining right-of-way and easements where brush and larger trees may be present. Earlier work to assist installation of the wind farm project in Adair County is complete as are the fiber projects in our service areas.

Addressing water pressure issues in the western part of Adair County is on-going with work at the Pure Air storage facility where valves are being added and pump motors are added to help solve pressure issues.

Your district is equipped with many state-of-the-art electronic devices to aid each day. Many pumps and control valves are able to be controlled by computer or from cell phones so that tank levels, motor speeds or other controllable functions can be set and monitored. The ability to make necessary changes away from the actual site is important.

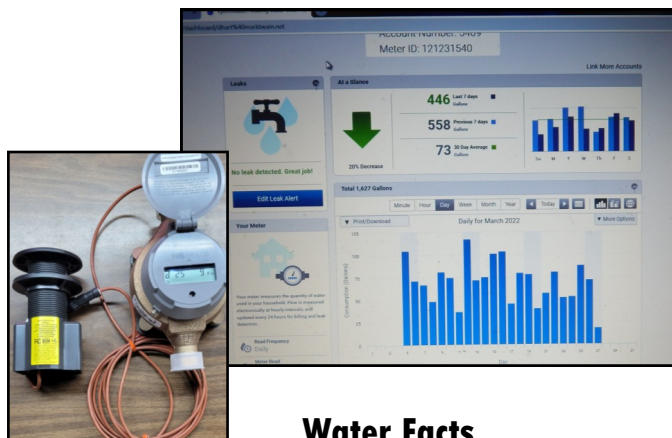
Much of the electrical and electronic equipment is complex, and our service staff is trained to make changes when the need arises. Motors today are more than just "on and off". Many have complex speed varying controls and drives.

The Adair County Public Water Supply District #1 continues to move forward in commitment to our more than 3,000 connections.

## "Going On" Continued

Our newest project expected to be completed by the close of this year is the change to a "cell read" meter reading system. Our present system which allows aerial reading monthly, is reaching the close of its effective life and was installed in 2008.

The new system requires installation of a new meter reading head and a new cell read sensor at each meter pit. Then every meter can be read hourly and viewable on each customer's computer and cell phone using **EveOn-Water**. Both your district and you can view your water usage and potential leaks or problems should any become prevalent. Do look forward to the installation at your location.



## Water Facts

Did you know that:

■ ACPWSD#1 purchased **218,831,945** gallons of water in 2021 and sold **201,504,092** gallons with an 8% water loss.

■ Water loss results from leaks and flushing. The average water loss across the United States is estimated at 16%.

■ Your water supply is monitored for quality monthly by sampling at specific locations within the system to examine components like disinfection, residuals, and by-products from disinfection.

■ Your water district has 9 master meters located across the county to measure water purchase. Note the comparison between our 2021 purchase of **218,831,945** gallons and 44 years ago (1977) when your water district purchased **65,295,950** gallons of water.

## FEMA Project Completed

In 2019 local groups experienced damage because of extreme weather. Your water district was not exempt from the damage and that damage has been corrected with assistance of FEMA (Federal Emergency Management Agency) at a rate of 75% of required repairs. Repairs included 11 directional bores and 7 site fills. All repairs were for exposed lines resulting from the extreme weather which caused issues to our distribution lines.



## When You Need Service

Customers are required to place a deposit with the District in order to begin service. Our current deposit charges are:

► Landowner Meter Deposit	\$ 50.00
► Renter Meter Deposit	\$ 125.00
► Short Side Meter Set	\$ 1,125.00
► Long Side Meter Set/Gravel	\$ 2,075.00
► Long Side Meter Set/Blacktop	\$ 2,175.00
► <b><u>After Hours Service Call On</u></b> <b><u>Customers' Side</u></b>	\$ 75.00

## When You Need More Information

Our web site is [www.adaircountypwdsd1.com](http://www.adaircountypwdsd1.com), and we invite you to visit to learn more about your water district. We are also on [facebook.com](https://www.facebook.com).

Visit [www.moruralwater.org](http://www.moruralwater.org) to learn about Missouri rural water information. Searching there will provide you information about training and conferences for rural water district employees, what other districts are doing and guidelines and regulations from the Department of Natural Resources and the Environmental Protection Agency among others.